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Our Ref: FOI2018/01405

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/01405

I write in connection with your request for information received on 14th March. I note you seek access to the following information:

I would like to request the following information

- 1. A copy of your organizations Medical care in custody procedure.**
- 2. If not covered by above request, please separately provide what is your policy on dealing with fully aware and mental competent detainees who refuse to go to hospital against the advice of a medical expert**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

Response

Q1 – G4S FMS provide Hertfordshire Constabulary's medical care within custody. G4S have their own policies and guidelines. Hertfordshire Constabulary follow the statutory framework set out in the Police and Criminal Evidence Act 1984 and the Police Authorised Professional Practice which is available at the link below:

<https://www.app.college.police.uk/app-content/detention-and-custody-2/detainee-care/>

Q2 - In relation to mentally competent detainees who refuse to go to hospital, there is no policy on how we respond to these. Each case is taken on its own merits and custody officers will try to persuade detainees to agree to medical attention if they think it is necessary. The custody record is updated accordingly when detainees refuse.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson
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Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.