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7th August 2018

Our Ref: FOI2018/03215

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/03215

I write in connection with your request for information received on 13th June. I note you seek access to the following information:

I write to request information and records under the FOIA, regarding your force's use of voice recognition technology.

Specifically, I am asking the following:

- 1. Is your force currently testing voice recognition technology for policing purposes? If yes, please provide detail of:**
 - a) The purposes for which your force is currently testing voice recognition technology.**
 - b) The sources from which your force is extracting voice biometrics.**
 - c) The vendor from which the voice recognition technology was purchased.**
 - d) The retention time of voice-prints and whether individuals have been informed that their voices are being stored.**
 - e) Any plans by your force to introduce biometric voice identification as a standard procedure within the next 12 months?**
- 2. If your force is currently not testing voice recognition, are there any plans to test the technology within the next 12 months?**
- 3. If your force is planning to test voice recognition within the next 12 months, please provide detail of:**
 - a) The purposes for which your force is planning to test voice recognition technology.**
 - b) The sources from which your force will extract voice biometrics.**
 - c) The vendors you are planning to purchase voice recognition technology from.**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

Response

Q1 – No

Q2 – No

Q3 – N/A

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.