



James Hodson  
Information Rights  
Bedfordshire Police Headquarters,  
Woburn Road, Kempston,  
Bedford, MK43 9AX

Telephone: 01234 842547  
Email: [foi@herts.pnn.police.uk](mailto:foi@herts.pnn.police.uk)

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Our Ref: FOI2018/04155

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/04155**

I write in connection with your request for information received on 27th July. I note you seek access to the following information:

**Please can you provide me with your guidelines for supporting victims of cyberstalking / online harassment.**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

**Response** – Hertfordshire Constabulary have a website with crime prevention advice for victims of crime. Please see the below link;

<http://www.hertfordshirebeacon.org/>

There is not a specific Home Office code for offences in relation to Cyberstalking. If the offence was domestic abuse related the victim would be offered support from our Domestic Abuse Investigation Support Unit.

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson  
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.