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31st January 2018

Our Ref: FOI2018/00018

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/00018

I write in connection with your request for information received on 3rd January. I note you seek access to the following information:

The following is a request made under the Freedom of Information Act 2000. Please could I have the following information broken down by financial year between 2011/12 and 2016/17.

- 1. The number of ill/injured people taken to hospital by police because of a lack of available ambulances.**
- 2. The types of illness/injuries people were suffering with when they were taken to hospital by police because of the lack of ambulances.**
- 3. The number of people who died while being taken to hospital by police because of a lack of available ambulances**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

Response – Hertfordshire Constabulary do not have a searchable field on our Incident Management system in order to identify such incidents. There are in excess of 2,500 references to Ambulances in Incident reports per year and the only way to ascertain which incidents meet the criteria of this request would be to read through each incident log. This would far exceed the 18 hour limit.

Unfortunately this means it is not possible to suggest a way to refine this request, as even if the date range were reduced it would still require hundreds of records to be manually checked.

We therefore, consider that the cost of complying with your request for information would exceed the appropriate limit of £450 as has been stated in the Freedom of Information (Fees & Appropriate Limit) Regulations 2004.

Section 12(1) of the Freedom of Information Act 2000 provides that –
“Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.”

Section 17(5) of the Freedom of Information Act 2000 requires Hertfordshire Constabulary, when refusing to provide such information (because the cost of compliance exceeds the appropriate limit) to provide you the applicant with a notice which states that fact.

In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice under Section 12 of the Freedom of Information Act.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.