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30th January 2018

Our Ref: FOI2018/00102

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/00102

I write in connection with your request for information received on 8th January. I note you seek access to the following information:

I would like to know the following under FOI legislation please.

- **Breakdown of the total number of employees who have been through cybercrime training over the last three years 2017, 2016 and 2015**
- **Estimated expenditure on cyber training/courses**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Response - Following enquiries within the Constabulary please see our response below;

The information you have requested is not easily retrievable. Cybercrime training has been delivered during the years detailed above. It is also scheduled to be delivered on every Initial Crime Investigators Development Programme and to all new students Officers as part of their Initial Training. Every course timetable will require manual analysis to ascertain attendance and a new data base will be created.

We therefore, consider that the cost of complying with your request for information would exceed the appropriate limit of £450 as has been stated in the Freedom of Information (Fees & Appropriate Limit) Regulations 2004.

Unfortunately this means it is not possible to suggest a way to refine this request, as even if the date range were reduced it would still present complexities to source and collate.

Section 17(5) of the Freedom of Information Act 2000 requires Hertfordshire Constabulary, when refusing to provide such information (because the cost of compliance exceeds the appropriate limit) to provide you the applicant with a notice which states that fact. This letter acts as a Refusal Notice under Section 12 of the Freedom of Information Act.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

Sonia Chopra-Miah
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.