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Our Ref: FOI2018/03504

### REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/03504

I write in connection with your request for information received on 27th June. I note you seek access to the following information:

1. Do you have any specially trained officers in Mental Health i.e. officers that specialise in mental health or have completed additional mental health training to the standard police training?
2. If yes, how many?
3. Do you have a Mental Health Street Triage scheme in operation?
4. If you have previously had a Mental Health Street Triage scheme or similar in operation, when did this go live and when did it cease to operate?
5. What was the reason this ceased to operate?
6. If no Street Triage scheme ever, do you have any other form of police/mental health partnership scheme in operation?
7. If yes, please can you provide details of what this is?

#### Additional requests where a Street Triage scheme is in operation

1. When did your Street Triage scheme start operating?
2. What region/regions does your scheme(s) operate in and who is the partnering NHS Trust (s)? (number of schemes per force)
3. What model does your street triage scheme take? (Response vehicle / Direct phone line / Control room mental health worker / Crisis hub / a mix)
4. Has your Street Triage scheme changed from one of the above models to another, since it began operating?
5. If yes, why?
6. What are the hours of operation?
7. What is the total staff force on Street Triage, including MH staff where known?
8. Do you have officers permanently assigned to the Street Triage scheme?
9. If yes, how many?
10. Who funds your Street Triage?
11. How much does Street Triage cost the force per year?
12. Has your Street Triage scheme ever been formally evaluated?
13. If yes, when?
14. How many people were seen by the Street Triage scheme 2016/17?

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

**Response** – Hertfordshire Constabulary does not have a mental health street triage team, however the College of Policing require us to deliver mandatory learning outcomes to every regular officer and PCSO who joins the organisation.

The following link is the College of Policing guidance for Police officers <https://www.app.college.police.uk/app-content/mental-health/mental-health-detention/?highlight=mental%20health?s=mental+health>

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson  
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Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.