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Our Ref: FOI2018/02884

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/02884**

I write in connection with your request for information received on 28th May. I note you seek access to the following information:

**I am writing to request the following information under the Freedom of Information Act 2000:**

- 1) A breakdown of all translation and interpretation services your police force has employed between the financial years 2009/10 - 2017/18, including the cost of each service.**
- 2) A breakdown of your budget for translation and interpretation services in the current financial year (2018/19).**
- 3) A breakdown of your projected budget for translation and interpretation services in the financial year 2019/20 (if available).**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

**Response**

**Q1** – Big word is the sole provider of language services for Hertfordshire Constabulary. Please see the below table detailing the breakdown of cost.

<b>Financial Year</b>	<b>Cost of translation services</b>
2009/10	£404, 786.00
2010/11	£382, 223.85
2011/12	£340, 269.42
2012/13	£298, 996.14
2014/15	£270, 541.28
2015/16	£253, 866.85
2016/17	£278, 552.55
2017/18	£234, 877.85

**Q2** – This information is exempt from disclosure under s21 of the Freedom of Information Act, Information Reasonably Accessible by Other Means.

Section 21 provides that where information is available to you from another source we do not have to provide further copies.

The information you have requested is publicly available on the Hertfordshire Constabulary website at the following link:

<https://www.herts.police.uk/Information-and-services/About-us/Transparency/Spending-in-Hertfordshire/Transaction-disclosure-reports/Transaction-disclosure-reports-2017>

**Q3** – No information held.

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson  
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.