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7th November 2018

Our Ref: FOI2018/05684

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/05684**

I write in connection with your request for information received on 8th October. I note you seek access to the following information:

**I am writing to your constabulary with a Freedom of Information request.  
Please advise me of the following information under FOI laws.**

- 1. The number of crimes reported where by your constabulary have issued crime reference numbers in relation to fraudulent activity involving Royal Bank of Scotland Bank (RBS) employees. I would like this itemising between Bank managers and then all other staff.**
- 2. The number of successful prosecutions made by your constabulary against RBS staff for fraud related crimes, as per point 1. I would like this itemising between Bank managers and then all other bank staff.**
- 3. The number of unsuccessful prosecutions by your constabulary against RBS employees for fraud related crimes, as per point 1. I would like this itemising between Bank managers and then all other bank staff.**
- 4. The number of times the police have decided not to investigate reported fraud crimes committed by RBS bank staff as per point 1.**
- 5. The number of times people have reported fraudulent activity involving forged bank statements, emails and funding letters. I would not like this limited to the RBS.**
- 6. The number of times the RBS has reported crimes to your constabulary committed by its actual employees. I would like the information/data from 7th October 2012 to the present day which represents 6 years, ideally itemised on a per year basis.**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

Following your request, searches were conducted at Hertfordshire Constabulary for information relating to fraudulent activity involving Royal Bank of Scotland. This information would be held by Action Fraud.

These searches failed to locate any records / documents relevant to your request. Accordingly I have determined that Hertfordshire Constabulary do not hold the information you have requested.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson  
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.