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22nd October 2018

Our Ref: FOI2018/05527

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/05527**

I write in connection with your request for information received on 1st October. I note you seek access to the following information:

**This request concerns the approach used by Hertfordshire Police to manage the delivery of the following national driver offender retraining (NDORS) courses:**

- National Speed Awareness Course
- National Motorway Awareness Course (NMAC)
- National Speed Awareness Course for 20mph zones and limits
- National Driver Alertness Course
- National Driving 4 Change Course
- National What's Driving Us Course
- National RIDE Course (motorcyclists only)

**1. Does the force manage NDORS course delivery using internal resources or is this activity outsourced?**

**2. If this activity is outsourced:**

- a) Is the service provided by another public authority, such as a local council, or is training managed by a commercial organisation?**
- b) How much was spent on the associated contracts during 2015, 2016 and 2017 (broken down by calendar year)?**
- c) When does the current contract expire and does the force intend to continue using an outsourcing model after that date?**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

**Response**

**Q1 – Outsourced**

**Q2**

**a – Hertfordshire County Council**

**b – Zero**

**c – Not applicable. Hertfordshire Constabulary do not have a current contract. The current partnership with the local authority will be reviewed in January 2019.**

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson  
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.