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Our Ref: FOI2018/04550

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/04550

I write in connection with your request for information received on 14th August. I note you seek access to the following information:

Under the Freedom of Information Act can you please tell me:

- What social media channels do you use and a list of handles for each platform?**
- Do you use any platforms to manage your social media accounts and analytics (such as hootsuite or spoutsocial)?**
- Who is responsible for social media (i.e communications department)**
- Can you please provide a copy of your social media / digital communications strategy?**
- Can you please provide a copy of your social media policy and media policy?**
- Can you please send a copy of your digital channel strategy**
- Can you please provide me with a copy of your Social Media (or Digital) channel strategy.**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

Response – Please see the two documents attached to your response email detailing the information you have requested.

Attachment – FOI2018 04550 Annexe A and FOI2018 04550 Annexe B

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson
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Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.