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Our Ref: FOI2018/04611

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2018/04611**

I write in connection with your request for information received on 16th August. I note you seek access to the following information:

**I am writing to you under the Freedom of Information Act 2000 to request the answer to the following questions:**

- 1. What is your IT budget for FY 2018? Please provide a total budget, as well as a breakdown of how much budget will go towards each of the below:**
- Maintenance of current IT infrastructure**
  - Investment in digital transformation\***
  - Third-party management of IT infrastructure**

(\*By digital transformation, we mean any large-scale technological projects which aim to create efficiencies within your specific police force.)

- 2. Which tools or systems\* do you currently use to collaborate with other police forces and partner agencies? Please list all of these below**

(\*By tools or systems, we mean software-specific collaboration tools such as email, unified communications solutions, shared databases, video conferencing technology etc.)

- 3. Do you have any plans in place to adopt a cloud-first strategy over the next 1 – 5 years? If so, how much do you plan to invest in this?**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Constabulary please see our response below.

**Response**

**Q1** – The ICT department is a collaborated unit across Bedfordshire, Cambridgeshire and Hertfordshire. The total budget across the three forces is £20, 132,277.

- a** – Infrastructure Budget across BCH - £2, 277, 590  
**b** – Not part of the current ICT Budget  
**c** – None

**Q2** – Email, Skype for Business, Cisco Jabber, Knowledge Hub, Webex, evidence.com, egress, dropbox and Athena

**Q3** – Yes, £1.5M across BCH

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

James Hodson  
Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.