



Information Rights  
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15th January 2020

Our Ref: FOI2019/07861

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2019/07861**

I write in connection with your request for information received on 16th December. I note you seek access to the following information:

**Contract 1**

1. **Current Lines (Analogue, ISDN VOIP, SIP etc) Provider-** Please can you provide me with the name of the supplier for the contract.
2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. **Fixed Line- Contract Duration-** the number of years the contract is for each provider
4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

**Contract 2**

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. **Minutes Landline Monthly Spend-** Monthly average spend on calls for each provider. An estimate or average is acceptable.
9. **Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.
10. **Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

**Contract 3**

11. **Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why?
12. **Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. **Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

**Contract 4**

**14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**

**15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

**16. Contract Description: Please can you provide me with a brief description of the contract**

**17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.**

**18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.**

**19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Following enquiries within the Force please see our response below.

1. BT

2. BT various renewal dates

3. BT 1-year rolling contract

4. BT PSTN analogue exchange lines, ISDN2, ISDN30

5. BT = 55 services

Contract 2: -

6. BT TalkTalk and O2

7. BT TalkTalk and O2, both one-year rolling contract

8. BT approx. £147 per month, O2 approx. £3,183 per month and TalkTalk approx. £1,058 per month

9. BT and O2, both one-year rolling contract

10. 4,320

Contract 3: -

11. BT

12. BT various renewal dates

13. BT approx. £9,853 per annum

Contract 4: -

14. VIRGIN MEDIA BUSINESS LIMITED

15. This is a 3 year contract (18/03/2019) with 2x 12month extension options until (31/03/2021)

16. Tri-Force Wide Area Network & Ancillary Network Services Rental Support

17. Unknown

18. Revised contract value (after the 2x 12month extension has been applied) - £3,699,739.0014.

19. ICT Communications Manager and ICT Networks Manager

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

#### Information Rights

Hertfordshire Constabulary provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Hertfordshire Constabulary if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.